



## **Applying to be a Ski Alpine Rep?**

### **Frequently Asked Questions!**

#### **What is Ski Alpine?**

We are a specialist Snowsports tour operator who specialise in organising Ski & Snowboard trips for groups of young people, the majority of which being University Students.

#### **What would my day to day tasks be?**

Your day to day task would include skiing with the students, organising the evening events, room visits and socialising with the students. You may be asked to do other tasks such as serving food, delivering bread to the rooms or helping injured students. Everyday will have a surprise in store for you!

#### **How much time off will I get?**

You have no set time off. You're constantly on call however most of the time it is 'fun' work, but you will still be shattered by the end of the week.

#### **Do I have to be a student or have been to university to apply for this job?**

No, not at all! It would be an advantage as the people you will be repping for are mainly students. It would also help if you have been on a Ski Alpine trip previously as you will know firsthand what the students would be expecting from you.

#### **I'm looking to do a season; can Ski Alpine offer the amount of work I'm looking for?**

The best explanation is that our reps are employed on a temporary/part time basis – ideal for students. Ski Alpine's main market is student groups who tend to only travel during the holidays. This usually is 4 weeks at Christmas and 4 weeks at Easter (with a few weeks in between). This effectively concentrates our season into key weeks during low season. As such we require 80+ reps for some weeks and none for others. Please note that if you are looking for a job for a whole season in one resort then Ski Alpine will NOT be able to offer you the volume of work that you're looking for.

#### **How much work should I expect to be allocated?**

This all depends on you! All successful applicants should expect to be allocated between 1 - 2 weeks work during the season, however a small amount will do more weeks depending on how much work we have available and your performance in resort.

#### **Will the weeks be consecutive?**

Not necessarily. If you are allocated more than 2 weeks they will tend to be in batches of one, or two weeks. Our busy times are at Christmas, the start of January and the weeks leading up to and including Easter.

### **If I'm allocated multiply weeks will it be in the same resort?**

We do try to minimise the amount of moving that reps have to do between weeks (should you work 2 consecutive weeks or more). However it is best to assume that each week is independent and could be in a different resort. If you do move resorts week to week Ski Alpine will cover the cost of and where possible arrange your transfers.

### **I'm a graduate and can only spare one week, is it still worth applying?**

YES, this is the ideal job for you! During key weeks we need as many quality members of the team as possible. Some graduate reps have been doing 1 or 2 weeks a season each year for the last 3 or 4 years.

### **Do I need to be able to ski/board?**

A basic understanding of the sport and the industry is obviously an advantage; however your skiing/boarding ability will not be assessed. Being able to do back flips or an experienced racer is not essential. We can sometimes have over 50 reps in one resort; so we can allow some reps to have less knowledge in the sport and industry, nevertheless you must bring something to the table!

### **Do I have to travel back and forth to the UK between weeks?**

Where possible we prefer you to board the coach with your allocated group in the UK and return to the UK with your group at the end of the week (or batch of weeks). However you will not go back and forth to the UK between weeks should you work two weeks consecutively.

### **What will I be paid?**

Ski Alpine will provide your accommodation, travel, insurance, and lift pass. You will also receive Ski/Snowboard equipment as well as uniform, including a Ski Jacket.

#### Pay:

1 <sup>st</sup> – 7 <sup>th</sup> week	£75 p/w
7 <sup>th</sup> week +	£100 p/w

### **Do I need to be able to speak French?**

It's not essential but it will give you a strong advantage.

### **I'm a qualified ski / snowboard instructor; do you have any positions available?**

Unfortunately all lessons offered by Ski Alpine are provided by independent suppliers in resort and as such we don't require our own instructors.

### **I can't work during the busy December and January weeks, can I still apply?**

We still require people to work during the Easter period; however it would be in your best interest to work during the busy Christmas/January periods as this is when the majority of reps will work. Priority will be given to those who can work both.

### **I've sent in my application, what will happen next?**

Once we receive your application we will review it along with everyone else's. Should we feel that you have the correct attributes to become a Ski Alpine rep, we will contact you and invite you on the Training Weekend. Along with the training, the weekend will act as a final informal interview

process. Once we return to the UK; work will be allocated out to the most suitable reps based on the information submitted with your application and your performance on the Training Weekend.

### **I can't attend the training weekend but I have lots of experience, can you still allocate me some work?**

Unfortunately we require all potential reps to attend the Training Weekend should you wish to rep even just one week. This is due to the fact that there is a lot of specific information on how our busy weeks will operate in resort. We don't feel you would be in a position to do your jobs properly without attending.

Please note this has nothing to do with our assessment of your ability to do the job, it's purely down to the fact that you need to be fully briefed.

### **Where is the Training Weekend being held?**

The Training Weekend will be held in the French Alps. You will visit and be shown around our most popular resorts. The Training Weekend will cost £75.

### **Why do I have to pay to attend the Training Weekend?**

The £75 is a contribution towards the total cost of the weekend. It is necessary in order for the (very enjoyable) weekend to go ahead. It also prevents people from dropping out at the last minute and tends to remove the applicants who apply to multiple operators in order to keep their options open.

### **What do I receive for £75?**

You will receive travel to resort, accommodation, insurance plus a few other bonus extras provided in return for your efforts. Don't forget this is a fun weekend!

### **I need to book travel to the Training Weekend pickup points, when will I know the pick up times/places?**

Training Weekend pick up times and places will be confirmed 4 weeks before departure. If you are booking any connecting travel prior to this; please contact the office to check if it is suitable or not. Remember all road journeys can and will be subject to delays.

### **I've confirmed my place on the Training Weekend but I can no longer attend, can I have a refund?**

Where possible (in the case of the Training Weekend only) we will provide a refund, however if we are unable to fill your place we will not be able to do so.

### **I've been offered a place on the Training Weekend, what are the chances that I will be allocated any/the maximum amount of work?**

Should you attend the Training Weekend you must remember it is not a guarantee of work and it will act as a final informal interview, however most applicants will receive at least one weeks work. We want to give as much work as possible to as many people as possible, which isn't always achievable. Each year we have to disappoint some people with the volume of work they were offered. As such we can't guarantee or provide a realistic figure as it will almost certainly change come November/December. Remember even after the training weekend there is still no guarantee you will be offered work!

### **My friend/partner has also applied to work; can we be allocated in the same resort?**

All applicants will be treated as individuals. We aren't deliberately difficult and we don't purposefully separate friends and/or couples, but the quality of the holiday for the clients and professionalism will always come first over reps personal circumstances.

### **My friends are working in X resort, can I be allocated there?**

As you can understand allocating a whole team of reps for the whole season takes a vast amount of time and is difficult enough without trying to meet with individual requests from reps. As such it is company policy that reps are not permitted to request particular resorts or groups. This is the rule and it is non negotiable. The choice you have is to work or not.

**Any further questions please e-mail [chris@ski-alpine.co.uk](mailto:chris@ski-alpine.co.uk) or call us on 08455 333 184**



